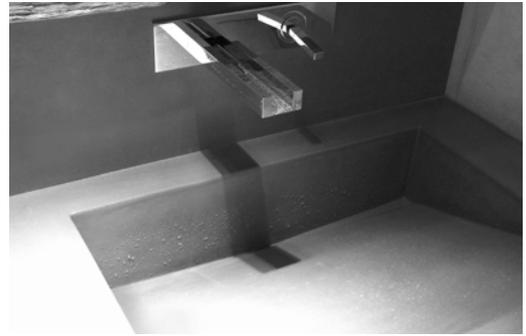


Welcome to Concrete.

Trueform Concrete takes great pride in the quality of our work and customer service. We want to ensure your overall satisfaction, so please contact our office if you have any questions, comments, or concerns about your new concrete product. We greatly appreciate your business and hope that you enjoy the new and unique addition to your home or business as much as we enjoyed making it for you! We look forward to working with you on your next concrete project!



Concrete Care and Use

Now that your concrete product is installed, you'll want to properly care for it. Follow these simple guidelines to keep your concrete looking beautiful for years to come:



Apply

Applying *Pledge* routinely can fill in minor scratches and give your peices a nice sheen.



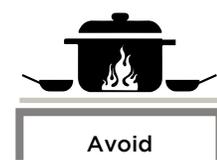
Avoid

Acidic foods, beverages, or cleaners (lemon juice, mustard, vinegar, wine, soda, citric acid, tomatoes, etc.), perfumes, colognes, and other harsh chemicals/solvents (ammonia, acetone, hydrogen peroxide, etc.) should be cleaned from your concrete promptly. **These substances may etch the sealer, leaving a light hazing, and possibly expose or stain your concrete.**



Avoid

Avoid abrasive soaps, cleansers, or scrubbing pads that can wear down the sealer. We recommend using mild, non-abrasive, non-ammonia, non-citric acid, non-vinegar, non-bleach soaps and cleaners.



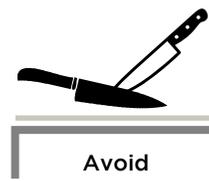
Avoid

Avoid placing hot pots and pans directly on your concrete surface. Concrete is very heat resistant, but again, the concern is damaging or discoloring the sealer. Use a trivet or a hot pad.



Avoid

Please use standard care and precautions with your concrete products. Concrete is extremely durable, however, it is not invincible. Excessive force can do damage to your piece.



Avoid

Do not cut directly on your concrete or drag sharp, hard objects over the surface. It won't damage the concrete, but it might damage the sealer, which protects the concrete. Always use a cutting board when cutting and preparing foods.



Avoid

Concrete products used outdoors (i.e. kitchen countertops, table tops, etc.) **should be covered with a tarp or similar material during the winter months** to protect it from snow and/or ice.